JACKSONVILLE

FY 2021 NCDOT Public Transportation Division

Urban Transportation Operating and Financial Statistics Report

ID 227

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System Type: Urban-Single City

Trips in Millions

Trips, Miles and Hours By Mode

Service Type	Trips	Miles	Hours
DR-Demand Response	3,125	12,286	757
FR-Fixed Route	191,670	375,608	25,926
LR-Light Rail	0	0	0
SC-Street Car	0	0	0
VP-Vanpool	0	0	0
TOTAL	**194,795**	**387,894**	**26,683**

Miles in Millions

Trips Per Hour

Hours in Thousands

Trips Per Mile

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Demand Response

Trips In Thousands By Year

Trips Per Hour By Year

Operating Ratio By Year

Cost Per Trip By Year

	FY 2020	FY 2021	% Change
OP. EXPENSES:	$43,501	$27,103	-38%
Federal Assistance:	$26,836	$21,683	-19%
State Assistance:	$0	$2,710	0%
Local Assistance:	$6,709	$2,710	-60%
Other Assistance	$0	$0	0%
Operating Funds:	$33,545	$27,103	-19%
OP. REVENUES:	$9,956	$0	-100%
Operating Ratio:	**0.00**	**0.00**	0%
Cost Per Trip:	**$12.24**	**$8.67**	-29%
Miles:	18,430	12,286	-33%
Hours:	1,111	757	-32%
Trips Per Hour:	**3.20**	**4.13**	29%
Trips Per Mile:	0.193	0.254	32%
Total Trips:	3,553	3,125	-12%

Operating Assistance

NOTES: **Statistics in blue and bold are used for benchmarking purposes**
Operating Ratio is calculated by summing all local funds and dividing by expenses
Cost per trip is calculated using the total system expenses divided by the total number of trips.
Capital expenses and revenues are not included

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Fixed Route

Trips In Thousands By Year

Trips Per Hour By Year

Operating Ratio By Year

Cost Per Trip By Year

	FY 2020	FY 2021	% Change
OP. EXPENSES:	$1,158,944	$619,983	-47%
Federal Assistance:	$503,099	$307,669	-39%
State Assistance:	$179,339	$49,738	-72%
Local Assistance:	$376,209	$257,932	-31%
Other Assistance	$0	$0	0%
Operating Funds:	$1,058,647	$615,339	-42%
OP. REVENUES:	$152,746	$4,644	-97%
Operating Ratio:	**0.00**	**0.42**	0%
Cost Per Trip:	**$10.14**	**$3.23**	-68%
Miles:	371,425	375,608	1%
Hours:	24,941	25,926	4%
Trips Per Hour:	**4.58**	**7.39**	61%
Trips Per Mile:	0.308	0.510	66%
Total Trips:	114,276	191,670	68%

Operating Assistance

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TRIPS BY MODE

MILES BY MODE

HOURS BY MODE

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MILES PER HOUR BY MODE

TRIPS PER MILE BY MODE

TRIPS PER HOUR BY MODE