WINSTON-SALEM

FY 2021 NCDOT Public Transportation Division

Urban Transportation Operating and Financial Statistics Report

ID 245

Contact Name:	Patrick, Carol
Contact Phone:	(336) 727-2648
Contact Fax:	(336) 727-8104
System Type:	Urban-Single City

Trips in Millions

Trips, Miles and Hours By Mode

Service Type	Trips	Miles	Hours
DR-Demand Response	155,406	932,107	62,142
FR-Fixed Route	1,715,495	1,979,757	152,276
LR-Light Rail	0	0	0
SC-Street Car	0	0	0
VP-Vanpool	0	0	0
TOTAL	**1,870,901**	**2,911,864**	**214,418**

Miles in Millions

Trips Per Hour

Hours in Thousands

Trips Per Mile

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Demand Response

Trips In Thousands By Year

Trips Per Hour By Year

Operating Ratio By Year

Cost Per Trip By Year

	FY 2020	FY 2021	% Change
OP. EXPENSES:	$3,987,732	$3,831,652	-4%
Federal Assistance:	$410,611	$373,639	-9%
State Assistance:	$1,024,973	$12,906	-99%
Local Assistance:	$1,732,427	$2,617,261	51%
Other Assistance	$282,743	$438,351	55%
Operating Funds:	$3,450,754	$3,442,157	0%
OP. REVENUES:	$536,978	$389,495	-27%
Operating Ratio:	**0.64**	**0.90**	40%
Cost Per Trip:	**$19.97**	**$24.66**	23%
Miles:	1,093,031	932,107	-15%
Hours:	79,007	62,142	-21%
Trips Per Hour:	**2.53**	**2.50**	-1%
Trips Per Mile:	0.183	0.167	-9%
Total Trips:	199,713	155,406	-22%

Operating Assistance

NOTES: **Statistics in blue and bold are used for benchmarking purposes**
Operating Ratio is calculated by summing all local funds and dividing by expenses
Cost per trip is calculated using the total system expenses divided by the total number of trips.
Capital expenses and revenues are not included

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Fixed Route

Trips In Thousands By Year

Trips Per Hour By Year

Operating Ratio By Year

Cost Per Trip By Year

	FY 2020	FY 2021	% Change
OP. EXPENSES:	$14,750,218	$16,248,515	10%
Federal Assistance:	$5,401,127	$5,976,580	11%
State Assistance:	$253,323	$0	-100%
Local Assistance:	$7,955,534	$9,741,797	22%
Other Assistance	$0	$0	0%
Operating Funds:	$13,609,984	$15,718,377	15%
OP. REVENUES:	$1,140,234	$530,138	-54%
Operating Ratio:	**0.00**	**0.63**	0%
Cost Per Trip:	**$6.64**	**$9.47**	43%
Miles:	2,181,606	1,979,757	-9%
Hours:	170,704	152,276	-11%
Trips Per Hour:	**13.02**	**11.27**	-13%
Trips Per Mile:	1.019	0.867	-15%
Total Trips:	2,222,364	1,715,495	-23%

Operating Assistance

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Light Rail

Trips In Thousands By Year

Trips Per Hour By Year

Operating Ratio By Year

Cost Per Trip By Year

	FY 2020	FY 2021	% Change
OP. EXPENSES:	$0	$0	0%
Federal Assistance:	$0	$0	0%
State Assistance:	$0	$0	0%
Local Assistance:	$0	$0	0%
Other Assistance	$0	$0	0%
Operating Funds:	$0	$0	0%
OP. REVENUES:	$0	$0	0%
Operating Ratio:	**0.00**	**0.00**	0%
Cost Per Trip:	**$0.00**	**$0.00**	0%
Miles:	0	0	0%
Hours:	0	0	0%
Trips Per Hour:	**0.00**	**0.00**	0%
Trips Per Mile:	0.000	0.000	0%
Total Trips:	0	0	0%

Operating Assistance

NOTES: **Statistics in blue and bold are used for benchmarking purposes**
Operating Ratio is calculated by summing all local funds and dividing by expenses
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Street Car

Trips In Thousands By Year

Trips Per Hour By Year

Operating Ratio By Year

Cost Per Trip By Year

	FY 2020	FY 2021	% Change
OP. EXPENSES:	$0	$0	0%
Federal Assistance:	$0	$0	0%
State Assistance:	$0	$0	0%
Local Assistance:	$0	$0	0%
Other Assistance	$0	$0	0%
Operating Funds:	$0	$0	0%
OP. REVENUES:	$0	$0	0%
Operating Ratio:	**0.00**	**0.00**	0%
Cost Per Trip:	**$0.00**	**$0.00**	0%
Miles:	0	0	0%
Hours:	0	0	0%
Trips Per Hour:	**0.00**	**0.00**	0%
Trips Per Mile:	0.000	0.000	0%
Total Trips:	0	0	0%

Operating Assistance

NOTES: **Statistics in blue and bold are used for benchmarking purposes**
Operating Ratio is calculated by summing all local funds and dividing by expenses
Cost per trip is calculated using the total system expenses divided by the total number of trips.
Capital expenses and revenues are not included

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TRIPS BY MODE

MILES BY MODE

HOURS BY MODE

WINSTON-SALEM

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MILES PER HOUR BY MODE

TRIPS PER MILE BY MODE

TRIPS PER HOUR BY MODE